

## GlicRx Frequently Asked Questions

### What is GlicRx?

GlicRx is a prescription discount program that you can access using our free mobile app, digital card, and physical card. GlicRx helps users nationwide save every month on eligible prescriptions at their local pharmacies.

### How does GlicRx work?

GlicRx works with its pharmacy partners, including pharmacy benefits managers, to negotiate and secure discounts on some of the most prescribed medications - then we pass those savings on to you!

### Where does GlicRx work?

GlicRx has a national network of drugstores and retail outlets that provide a discounted rate, including Walgreens, Walmart, Kroger, CVS and Publix. That's 35,000 stores that have partnered with GlicRx to offer prescription discounts to the uninsured and under-insured. You can find participating pharmacies near you by searching for your zip code through our mobile app or on GlicRx.com.

...and when we say "national network" - we mean it! Anyone in the US, including Puerto Rico, the US Virgin Islands and other US territories can use the GlicRx program.

### Do GlicRx drug prices ever change?

Yes, our prices are subject to change, but unlike some of our competitors, we work hard to keep our pricing stable. To find the most up-to-date pricing, visit GlicRx.com/pharmacy or download the GlicRx mobile app.

### Can I use GlicRx if I have insurance or Medicare?

Yes! GlicRx is not a substitute for insurance but can be used instead of it or Medicare in situations where the cost of a medication is less when using the GlicRx card. When might this happen?

- When your co-pay is higher than the GlicRx price
- When your insurance doesn't cover the medication needed
- When you have a high deductible plan

As many as 60% of GlicRx users have some form of insurance but find the GlicRx program can still help them save!

### What if I have a high deductible plan? Will my GlicRx purchases count towards the deductible?

When using the GlicRx card instead of insurance, your prescription payment will not be automatically applied towards your deductible. Please be mindful that all health plans are different and may be subject to change. In some instances, you may be able to get credit for purchases outside your health plan; and in other instances, you may not. You should contact your insurance company to find out if you can submit receipts for prescriptions purchased using your GlicRx card.

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## Can GlicRx be used together with my insurance or Medicare?

No, the GlicRx card cannot be used in conjunction with insurance. If you have insurance, you can ask the pharmacist to do a price check on how much a drug is using your insurance or Medicare and how much it would be if you used the GlicRx card. Armed with that information you can ask to pay whichever is cheapest – the insurance rate or the GlicRx rate. The discounted rates cannot be combined, however.

## Can a Health Savings Account (HSA) be used to purchase prescriptions?

Yes! If you have a Health Savings Account (HSA) you can use the funds from your HSA to purchase eligible prescriptions using your GlicRx card.

## Can the card be used multiple times?

Yes, you can use the card as many times as you want. Once you use the card it is stored on your patient profile at your regular pharmacy, which means that every time that you go back to the same pharmacy, the pharmacist should be able to run the card automatically to see if GlicRx is offering favorable pricing.

## Can I share the card with friends?

Yes, we encourage it. Why not help friends and family save money as well? Anyone can also download the GlicRx app by going to the Google Play Store or Apple AppStore. You will need to provide them with the access code or link you were provided to access discounts but they are available to everyone at no cost to you or them.

## Does the card work on pet prescriptions?

At GlicRx, we realize that pets are often just as much a part of the family as mom, dad and the kids. Using the same GlicRx card you use for your own prescriptions, you can save money on the prescriptions needed for your furry friend.

## What is an access code?

You will not be able to access GlicRx discounts without an access code, or by clicking through a link provided by one of our partners. Your access code can be found on your physical card, if you have one.

## Does the card expire?

No, the GlicRx discount card can be used as many times as desired and never expires.

## Is GlicRx free?

Yes! GlicRx is free – there are no membership fees or eligibility requirements.

## What if I'm having trouble using GlicRx at the pharmacy?

If you run into an issue using one of our cards at the pharmacy, please have the pharmacist call us on the Pharmacy Hotline shown on your card (877-800-7820). We can typically resolve most issues while you're in the pharmacy.